CSS ServiceNow Categories	What you'll find in the category
Recruitment	• Staff Recruitments • Offer Letter Only • Staff Waiver of Recruitment • Temporary Agency Recruitment • Applicant Inquiry
Student Employment	• Student Recruitments (Work-Study and Non Work-Study) • Hire/Rehire
Hire and Onboard	• Hire/Rehire – Staff Appointments (Career, Contract, Limited)
Compensation	• Achievement Awards • Bonuses • BYA/BYN • Create or update job description • Equity and Merits • One Time Payment • Salary Adjustment • Salary Analysis • Spot Awards • Stipends
Employee & Labor Relations	• HRP Referral • Campus Referral • Contract Interpretation • Distribution of Labor
Separation	• Death of Employee • End Contract/Appt Expired • Layoff • Mass Separation • Release During Probation • Resignation • Retirement Coordination
Performance Management	• Probationary Period • Performance Evaluations • Performance Management Advice
HR Records & Transactions	• Add or Retrieve materials from an employee's personnel file • Calculate an employee's seniority points • Request a service award • Third-party employment verification • Verify my UC employment • View my personnel file
HCM	• Add or Update Contingent Worker • Earnings Distribution Change • ERIT • Leave Code Change • Percent Time Change • Supervisor Changes • Position Management Update

CSS ServiceNow Categories	What you'll find in the category
Benefits	• Benefits Enrollment • Benefits De-Enrollment/Changes • Benefits Claims Assistance • Retirement Questions
Leaves	• Request initial leave of absence information • Update an ongoing leave of absence • Report an employee's return to work
Payroll & Timekeeping	• Accrual Adjustment • Audit • CalTime changes • Correct or return a timesheet • Friendly Names • Missing Pay or Late Pay • Overpayment • Retroactive Adjustments • Payroll Expense Transfers